



How to re-pair (re-subscribe) Jabra Pro 920 headset to base

Occasionally your Jabra Pro 920 wireless headset may lose its connection to its base. Symptoms can be:

1. GREEN battery display on base but BLUE headset light does not come on when headset lifted from the base.
2. GREEN battery display on base, BLUE headset light comes on when headset lifted from the base but no audio can be heard.
3. GREEN or WHITE battery display on base and BLUE headset light flashing.

To remedy this situation:

1. Remove headset from the base and power it down – press the BIG BLACK multi-function button until the WHITE light on your headset flashes quickly and then goes out (about 5-10 seconds). As confirmation that your headset is turned off, the BLUE headset symbol on your base should be flashing.



2. Disconnect power from the base for 10 seconds. Power it back on, without the headset in the base.
3. After a few seconds, the base will show WHITE battery display and flashing BLUE headset symbol.
4. Place the powered OFF headset (see 1. above) into the base.
5. Wait until the battery display turns GREEN and the BLUE flashing headset symbol disappears.
6. The headset is now re-paired.