

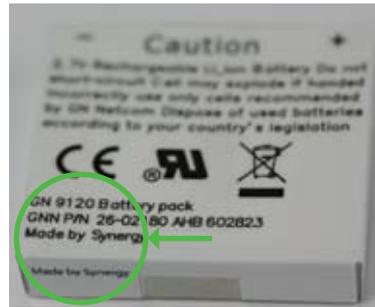


## HOW TO REPLACE BATTERY IN JABRA GN9120 USING THE BATTERY REPLACEMENT KIT

VERIFY THAT YOU HAVE RECEIVED A CORRECT REPLACEMENT BATTERY



Batteries "Made by ATL" must be replaced by a Synergy battery with sticker.



The replacement battery carries a "Made by Synergy" mark and sticker. **THIS BATTERY IS SAFE TO USE.**

### THIS IS WHAT YOU DO:

- Lift the headset from the base and take off the ear-cushion (1)
- Separate the boom-arm and speaker part from wearing style (headband/ear hook) (2)
- The battery becomes visible
- The battery is either locked by a screw (A) or by a plastic clip (B)

### A. IF THE BATTERY IS LOCKED BY A SCREW

- Use the screwdriver in the replacement kit to unscrew the lock (3-4)

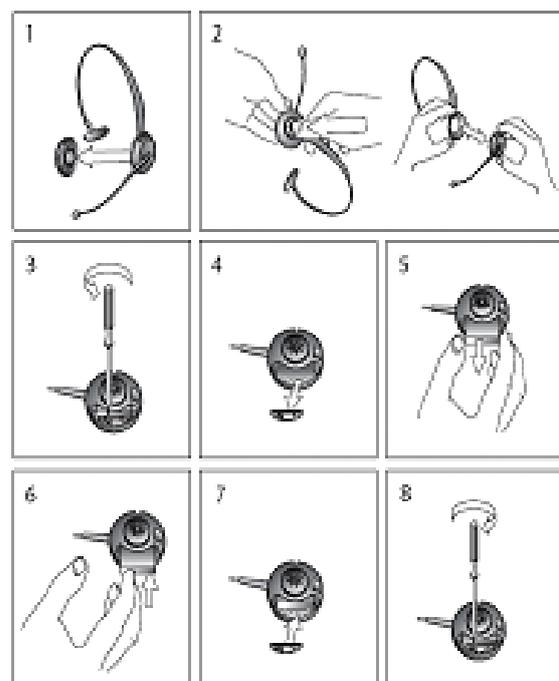


(3-4) Only one screw needs to be unscrewed.

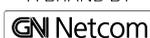
- Slide the battery out of the headset (5)
- Insert the battery from the replacement kit into the headset (6)
- Use the screwdriver in the replacement kit to screw lock back on (7-8)
- Put boom-arm and speaker part back together
- Put ear-cushion back on the headset
- Charge the headset for 2 hours until the base station battery indicator goes solid green ■

If this does not happen within 2 hours, make sure that the battery is inserted correctly as shown on next page – or visit [Jabra.com](http://Jabra.com)

- When fully charged the headset is ready to use



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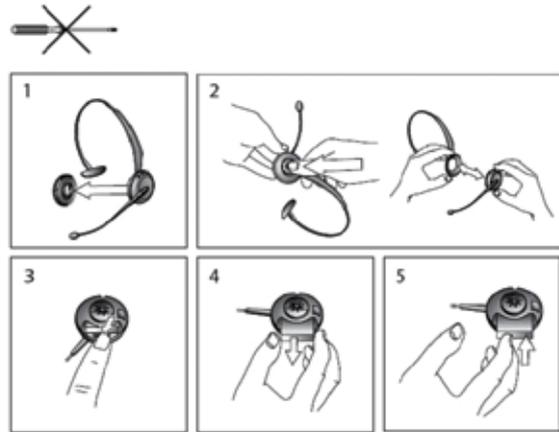
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## B. IF THE BATTERY IS LOCKED BY A PLASTIC CLIP

- Press down the plastic clip until the battery clicks out of its position (3)
- Slide the battery out of the headset (4)
- Insert the battery from the replacement kit into the headset (5)
- Press in the battery until the plastic clip clicks into place
- Put boom-arm and headband part back together
- Put ear-cushion back on the headset
- Charge the headset for 2 hours until the base station battery indicator goes solid green

If this does not happen within 2 hours, make sure that the battery is inserted correctly as shown below – or visit [Jabra.com](http://Jabra.com)

- When fully charged the headset is ready to use



## CHECK PLACEMENT OF STICKER WHEN BATTERY IS INSERTED CORRECTLY INTO HEADSET

If the sticker faces same direction as illustration to the left, the battery is correctly inserted.

## DISPOSAL OF REPLACED BATTERY

Dispose of battery according to local regulations. Do not keep the recalled battery as a spare or give it to anyone else for them to use.

## TROUBLESHOOTING:

### What if my headset does not establish a link to the base?

If your headset has no link to the base station (if the green link-up indicator does not appear when removing the headset from the base station) after changing and charging the battery, please do the following:

1. Unplug the power adapter for a couple of seconds
2. Place the headset into the base unit
3. Plug the power adapter back to the power socket
4. All lights in base station flash for app. 4 seconds.  
After this only the battery indicator will be lit
5. To verify that link is established, remove headset from base and ensure that the link-up indicator appears (as shown on illustration). If this doesn't happen repeat all steps

If you have any difficulty performing this function or would like to see a more detailed diagram, please visit us on the web at [www.jabra.com/battery](http://www.jabra.com/battery)

Please note that when the battery is removed or the power adapter is unplugged (for at least a few seconds), all customised headset settings are returned to factory-set default settings.

